

2025 ANNUAL REPORT

With 2024 Financial & Donor Data

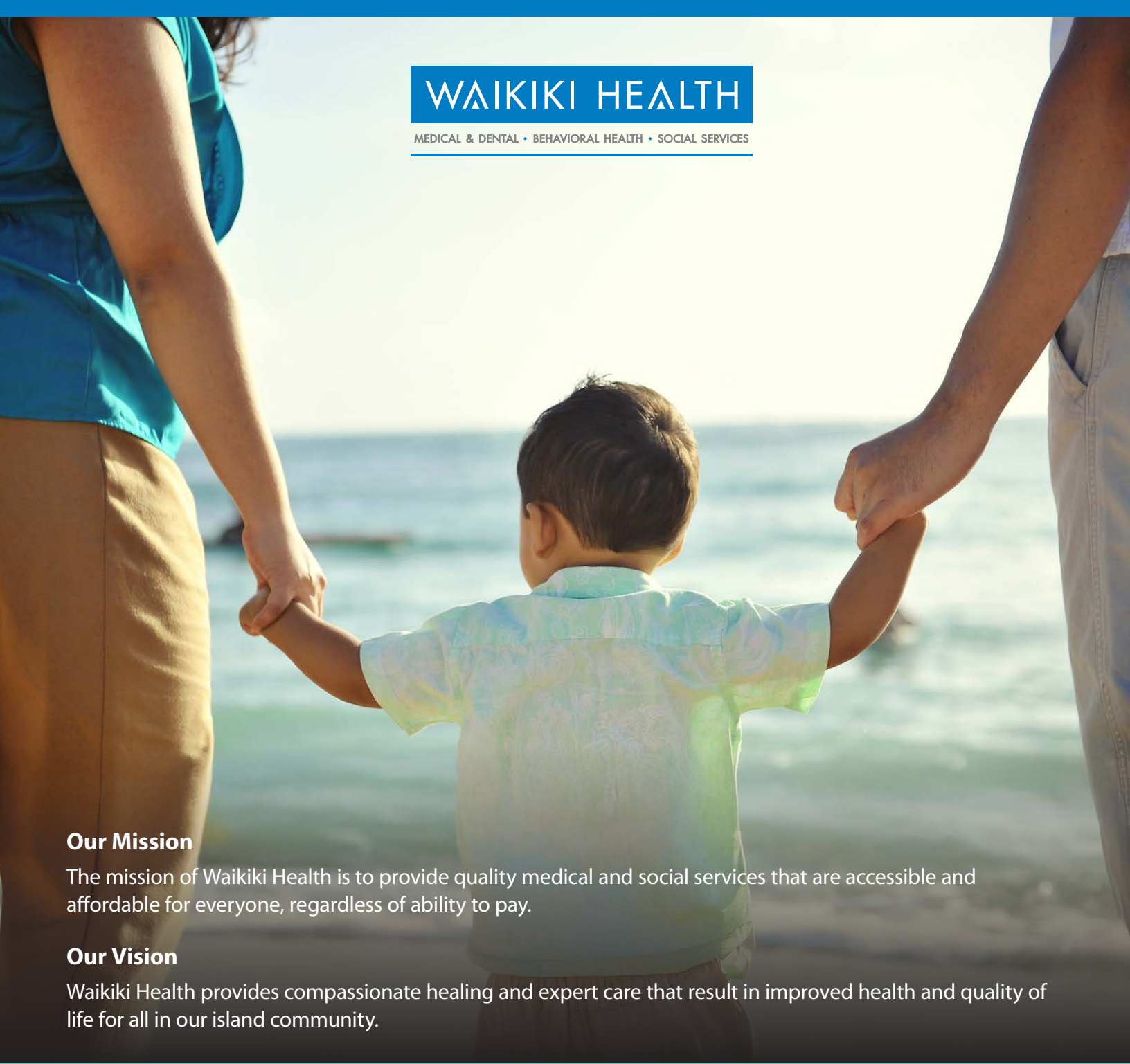
Compassionate Healing.
Expert Care.

WAIKIKI HEALTH

MEDICAL & DENTAL • BEHAVIORAL HEALTH • SOCIAL SERVICES

WAIKIKI HEALTH

MEDICAL & DENTAL • BEHAVIORAL HEALTH • SOCIAL SERVICES



Our Mission

The mission of Waikiki Health is to provide quality medical and social services that are accessible and affordable for everyone, regardless of ability to pay.

Our Vision

Waikiki Health provides compassionate healing and expert care that result in improved health and quality of life for all in our island community.

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A Message from the President of the Board of Directors

Focus on mission, funding, and longevity in the community

Aloha,

For nearly six decades, Waikiki Health has stood as a trusted source of care, compassion, and community for the people of Hawai'i. Our mission—to provide quality medical and social services that are accessible and affordable for everyone, regardless of ability to pay—is more than a statement. It's a promise we live by every day.

As President of the Board of Directors, I am continually inspired by the resilience and dedication of our staff, volunteers, and supporters. This year, we celebrated a major milestone with one of the most successful Health Resources & Services Administration (HRSA) Operational Site Visits in our history. This achievement reflects the strength of our leadership team, the excellence of our care, and the integrity of our mission.

We also launched the Ohua Clinic Refresh Project, a vital initiative to modernize and improve the spaces of our original clinic. These upgrades are designed to create a more welcoming, healing environment for our patients and staff—because we believe that the quality of care begins the moment someone walks through our doors.

But none of this is possible without you.

As a Federally Qualified Health Center, Waikiki Health receives government funding, but it is not enough to meet the growing needs of our community. We rely on the generosity of donors, foundations, and partners to sustain and expand our services—from primary care and behavioral health to dental, optometry, pharmacy, and social support.

Your contributions help us remain a lifeline for those who need it most. Every dollar makes a difference. Every act of support strengthens our ability to serve. Together, we can ensure that healthcare remains a human right—not a privilege—for all who call Hawai'i home.

Mahalo for walking alongside us. Your continued support empowers Waikiki Health to thrive, evolve, and serve with aloha for generations to come.

With heartfelt gratitude,

Ashley Noji

President, Board of Directors Waikiki Health

Waikiki Health Leadership

Mary Beth Lohman – Interim Chief Executive Officer and Director of Marketing and Development

Jeanelle Ahuna, PA-C – Chief Health Officer

Yumiko Molden – Chief Financial Officer

Jomhelton Braceros – Director of Information Technology

Francine Dudoit-Tagupa, RN – Director of Native Hawaiian Healing and Pu'uhooua Prison Program

Richard Kaai – Director of Homeless Services

Tammy Kai, RPh – Director of Pharmacy

Elizabeth Makarra – Director of Compliance, Resilience and Community Wellness

Conrad Moreno, PhD – Director of Behavioral Health

Kenji Sakai, DDS – Dental Director

Jared Tamashiro – Director of Operations

Jacque Tellei – Director of PATH Clinic and Youth Outreach

Kei Wee – Director of Clinical Operations

Board of Directors

President:

Ashley Noji

Chair, Finance

Vice President:

James J. Nelson*

Chair, Marketing & Development

Treasurer:

Sarah (Carlile) Kapisi*

Secretary:

Nola A. Nahulu

Chair, Governance:

Leon Williams*

Chair, Quality Assurance:

Ed Springer*

Chair, Compensation & Succession Planning:

Dr. Thomas Shuichi Namiki

Additional board members include:

Thomas E.K. Boyd*;

John Chinen*;

Carol Halesworth*;

Lindsey Lau*;

Linda M. Le; and

Craig Thistleton*

**Active consumers of Waikiki Health's services.*

Waikiki Health is governed by an all-volunteer Board of Directors, composed of more than 51% consumers, in accordance with Health Resources & Services Administration (HRSA) regulations. The Board works closely with our CEO to guide the organization and ensure the fulfillment of our mission.

Health Resources & Services Administration (HRSA) requirements: The Waikiki Health Board is elected every two years and consists of up to 20 members representing diverse backgrounds. No more than half of the non-consumer Board members can derive more than 10% of their annual income from the health care industry.

Waikiki Health Sites and Programs

Waikiki Health, a Federally Qualified Health Center (FQHC), operates a network of service sites in urban Honolulu, including two primary care clinics, specialized clinics for women and youth, a shelter for unhoused adults, and a school-based clinic. Waikiki Health also has introduced community-based initiatives, collaborating with hospitals, correctional facilities, substance use

disorder treatment programs and others. Waikiki Health's core service – Primary Care – is fully integrated with Native Hawaiian Healing, providing holistic services, and a path to care for people unfamiliar or uncomfortable with western medicine. In 2024, Waikiki Health provided 58,061 visits (53,453 in-clinic and 4,608 telehealth visits) to 10,105 patients.

Ohua Clinic is located in the heart of Waikiki and offers primary and preventive medical care, as well as behavioral health services. It also provides substance use disorder treatment, tobacco treatment, medical nutrition therapy, chronic disease management, on-site pharmacy services, and more. Specialized services include Native Hawaiian healing, HIV early intervention services, and testing for HIV, hepatitis C, and other STDs.

(277 Ohua Avenue • 808-922-4787)

Health Education & Counseling Services Annex, adjacent to Ohua Clinic, offers the services of a RN care coordinator, behavioral health care coordinator, clinical psychologist, dietitian, tobacco treatment specialist, and health educators.



Harry and Jeanette Weinberg Makahiki Clinic, located in the McCully-Moiliili neighborhood, serves as a vital hub for comprehensive, integrated care. The clinic houses both a Medical Clinic and a Dental Clinic, offering a wide range of services designed to meet the needs of the community. The clinic's patient-centered approach emphasizes accessibility and continuity of care across the healthcare journey. At the Medical Clinic, it provides preventive and acute care, behavioral health, optometry, tobacco treatment, chronic disease management, family planning, medical nutrition therapy, and on-site pharmacy services. The Dental Clinic offers a full range of dental services, including comprehensive exams, X-rays, teeth cleaning, emergency dental care, teeth restorations, crowns and bridges, and limited endodontic treatment.

(935 Makahiki Way • 808-922-4787)

Youth Outreach (YO!) Drop-in Center and Youth Clinic recently was closed for repairs and maintenance until further notice. Homeless and at-risk youth requiring YO! services will be referred to Waikiki Health's Ohua, Makahiki or PATH clinics for medical/behavioral health care; and to Hale Kipa for social services. YO! was jointly established by Waikiki Health and Hale Kipa, a youth social services agency in 1989.

(415 Keoniana Street • 808-537-8438)

PATH Clinic assists pregnant and parenting women with past or current substance use disorders. Services include obstetrics/gynecology, primary medical care, pediatrics, behavioral health therapy, medication assisted treatment, tobacco treatment, and enabling services such as insurance navigation and educational classes. PATH also provides linkages to substance use treatment centers for women, including Salvation Army Family Treatment Services (SAFTS) Women's Way.

(845 22nd Avenue • 808-791-9390)



Keauhou Shelter accommodates 76 adults (individuals and couples), in 64 private units. Keauhou provides meals, housing case management, and employs the Housing First model, providing housing followed by wrap-around services.

(1020 Isenberg Street • 808-537-8330)

Ryan White Part C Early Intervention Services (EIS) Program focuses on early HIV detection and treatment to help prevent AIDS and related infections. Since 1992, Waikiki Health has been a leader in HIV medicine and prevention, providing comprehensive services for those affected by HIV/AIDS throughout Hawaii.

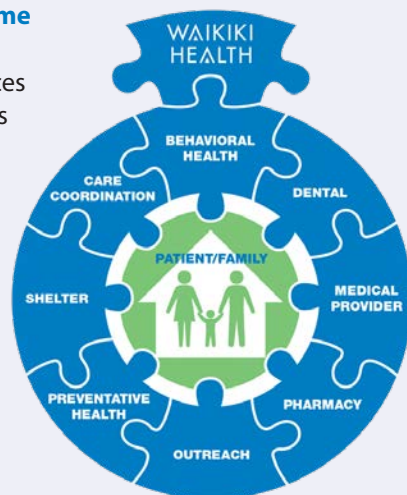
Pu‘uhonua Prison Program is a model reentry program that supports incarcerated individuals as they return to the community, helping to reduce homelessness and recidivism. Rooted in a cultural framework centered on Native Hawaiians and Pacific Islanders, Pu‘uhonua (“a safe place of healing”) is designed to benefit all. Through cultural teachings and a continuum of support services, the program helps participants to move from trauma to healing.

Waiwai Ola Emergency Department Diversion Plan reduces over-utilization of hospital emergency rooms by patients with non-emergent concerns who could be assisted more appropriately at FQHCs, including Waikiki Health.

Patient-Centered Medical Home (PCMH) is a healthcare model used by Waikiki Health that places patients at the center of care. It’s not a place—it’s a partnership between the patient and the primary care provider at Waikiki Health.

As the PCMH, we will:

- Provide a care team to support the patient’s physical and mental health needs
- Deliver team-based care, with the patient and the patient’s family at the center
- Connect the patient with other members of the Waikiki Health care team, including specialty services
- Be accessible when the patient needs us, including through our patient portal
- Offer the highest quality of patient-centered care



HRSA-Certified Sites: All Waikiki Health clinics, including our Medical Mobile Clinic and school-based clinic at Jarrett Middle School Clinic are certified by Health Resources & Services Administration (HRSA).

For further information about Waikiki Health’s sites or programs, please call our Marketing and Development office at (808) 537-8400.

New Leadership and Lasting Legacy

Jeanelle Ahuna Named Chief Health Officer

Jeanelle Ahuna, PA-C, has been appointed Waikiki Health’s inaugural Chief Health Officer, after serving as Associate Chief Medical Officer. In her new role, she oversees medical services, staff training and medical protocols.



Jeanelle Ahuna, PA-C

A trailblazer known for her innovation, attention to detail, and deep compassion, Jeanelle embodies Waikiki Health’s mission to provide quality care to those in need. We are proud to have her at the helm, guiding us toward a healthier future. Describing her approach to community health, Jeanelle said, “Every day presents a new face, a new challenge or new opportunity that I embrace fully in the population that is Waikiki Health’s ‘ohana.”

Jeanelle received her Master’s in Physician Assistant Studies with honors from Pacific University in Oregon in 2008, the same year she joined Waikiki Health’s care team. In 2020, she was named a Pacific Business News *40 Under 40* honoree. Most recently, she earned her Doctor of Medical Science (DMSc) degree from A.T. Still University of Health Sciences (ATSU).

Recognition Keeps Rolling in for “Dr. K”

Dr. Elliot Kalauawa, Waikiki Health’s Chief Physician Emeritus and former Chief Medical Officer, was honored by the Jarrett Middle School Foundation in November 2024. Affectionately known as “Dr. K,” he was recognized as an exemplary alumnus whose life and career serve as an inspiration to Jarrett students and youth across Hawaii.



Elliot Kalauawa, M.D.

Raised in Palolo public housing by his single mother, Dr. Kalauawa experienced long waits to see a doctor at Queen Emma Clinic—an experience that sparked his desire to become a doctor who would serve underserved communities. Known from a young age for his selflessness and compassion, he received a scholarship to attend the University of Hawaii, where he earned his Doctor of Medicine degree in Internal Medicine. As one of the early Native Hawaiian physicians, Dr. K helped pave the way for others.

Throughout his career, Dr. Kalauawa has received many honors, including being named one of Hawaii’s best doctors by *Honolulu Magazine*, *MidWeek*, and *Pacific Business News*. In 2019, he was honored as Physician of the Year by the Healthcare Association of Hawaii. Most recently, he received the Kūlia Lifetime Achievement Award and recognition from the JMS Foundation.

Ohua Clinic Refresh to Improve Patient Care

The Ohua Refresh Project, a long-anticipated initiative focused on improving patient care and clinic operations, was carried out during the 3rd and 4th quarters of 2025. This multi-phase effort involved dozens of moving parts, all aimed at enhancing the clinic environment while ensuring continuity of services for our patients and staff.

To accommodate construction, staff were temporarily relocated to alternate workstations and limited spaces within the clinic and the Annex. Despite the logistical challenges, departments adapted quickly to maintain operations and minimize disruptions to patient care.

According to Jeanelle Ahuna, Chief Health Officer, "To gain valuable time and further advance the Ohua construction project, all Saturday staffing and clinical operations, including pharmacy services, were moved to the Makahiki Clinic while construction was underway." As a result, the Ohua Clinic remained closed on Saturdays during this period.

Major thanks to all the department heads and leads who worked together to move this long-awaited refresh project into its next phase. Flexibility and teamwork helped make our Ohua Clinic a beautiful, clean and safe environment for serving our patients.



The Ohua Clinic's main lobby (top, artist's rendition) and the Medical Assistants' offices (bottom).

Mahalo to Donors

(For your donation in 2024)

By supporting Waikiki Health through your monetary and in-kind donations, you help us fulfill our mission of providing quality medical services to everyone in our community, regardless of their ability to pay. Thank you for your support.

INDIVIDUALS & FAMILIES

\$5,000 and Above

Mr. Seiki Ifuku
Dr. & Mrs. Elliot Kalauawa
Ms. Nancy Makowski
Mr. Edward Nakagawa
Dr. & Mrs. Tom Namiki
Mr. & Mrs. David Simons

\$2,000 - \$4,999

Dr. & Mrs. Richard F. Arakaki
Mr. Peter Drewliner
Ms. Audrey L. Mueh
Mr. & Mrs. Russell Stephen Pang
Mr. Norris Uehara
Dr. Hiram Young

\$1,000 - \$1,999

Ms. Paula Aurio
Ms. & Mr. Jill & Norb Buelsing
Ms. Donna Campbell
Mrs. Alexis Charpentier, MPH
Dr. & Mrs. Jonathan Cho
Ms. Phyllis J.B. Dendle
Ms. Sondra Fram
Ms. Maurine King
Mr. Lindsey Lau
Mr. Keith C Marshall Jr.
Mr. Michael & C.J. Merrill
Dr. & Mrs. Tom Reppun
Ms. Laura Sherrill & Mr. Terence Wesley-Smith
Mrs. Elizabeth Staley
Mr. Nathan Sult & Ms. Beth Tarter
Mr. & Mrs. Wayne Teruya
Mr. & Mrs. Sebastian J. Troia
Mr. Richard S. Vosburgh

\$500 - \$999

Mr. Frederic Brossy, Jr.
Mr. Walter Chong
Mr. Michael K. Choy
Dr. & Mrs. Michael Chun
Mr. Thomas Chun
Ms. Sarah E. Fincke
Mr. Brien Hallett
Mr. & Mrs. Harold John Heide

Mr. Ryan Higa & Ms. Jacque Tellei
Dr. & Mrs. David Huntley
Mr. & Mrs. Royce Jones
Mr. Russell Kato & Ms. Charleen Aina
Mr. Robert Kay
Ms. Linda M. Le
Mr. & Mrs. Roger Lerud
Mr. & Mrs. Stephen R. Love
Drs. Kevin Lui & Elna Masuda
Mrs. Aileen O. Mirchandani
Ms. Jeanne Moore
Ms. Iris M. Nakama
Mr. Frank Nakamoto
Ms. Yvonne Nakata
Mr. Robert Pascua
Ms. Shannon Piper
Mr. Lon Polk
Mr. Robert J. Porter
Ms. Heidi Rian
Ms. Miriam Sharma
Mr. John Shepherd
Mr. Francis Tavares
Mr. Charles Tilton
Mr. & Mrs. Perry White
Dr. & Mrs. Calvin Y. H. Wong
Ms. Carol Jean Yakuma
Dr. Wing Yeung
Mr. Jason Yu

\$200 - \$499

Ms. Florence S. Abe
Mrs. Jeanelle K. Ahuna
Ms. Lorraine Akiba
Mr. Aaron Alter
Mr. Barry John Baker
Ms. Denise Boisvert & Ms. Kim Jorgensen
Ms. Shei-yu Bunch
Ms. Jean Butel
Mrs. Fredrica "Ricki" Cassiday
Mr. Gary Chang
Mr. & Ms. Richard B. Chapman
Dr. Yi-Chuan Ching
Ms. Leona Y. Chock
John J. Cogan, MD
Ms. Valerie Corcoran
Ms. Sue Cowing

Mr. Floyd M. Crosby
Mr. & Mrs. Richard Cundy
Mr. & Mrs. Paul Dumas
Ms. Elizabeth A. Dunham
Ms. Eleanor Fahrenwald
Ms. Dawn Luahiwa Farm-Ramsey
Ms. Babette Fergusson
Mr. & Mrs. Galen W. Fox
Dr. Louie Gangcuangco
Mr. Robert & Mr. Dennis Gentry
Ms. Lynette Gonsalves
Mr. Ellis W. Goto
Ms. Naomi Hayakawa
Ms. Karen Honma
Ms. Kraina Kagan
Mr. & Mrs. Kenneth Kamei
Ms. Paulette M. Kawakami
Mr. & Mrs. Hong Nam Kim
Ms Suzanne S. Kobe
Ms. Jo Ann Kocher
Ms. Adelheid Kuehule
Ms. Julianne Kumashiro
Ms. Betty Lou Larson
Ms. Judith Tien Lau
Mr. Heen Van Lee
Mr. Aaron Levine
Mr. & Mrs. Steve Levinson
Mrs. Mary Beth Lohman
Mr. David Louie
Ms. Sidney Lynch
Ms. Janice Marsters
Mr. Mack Matsuura
Ms. Ann C. Merrill
Ms. Sharon Minami
Mr. & Mrs. Arthur Mori
Mr. James Murray
Ms. Rocchina A. Naipo
Mr. Harry K. Nakayama
Mr. James J. Nelson
Mrs. Ashley Noji
Ms. Naina Ogden
Mr. & Mrs. Glenn M. Okino
Ms. Kathryn M. Omine
Mr. Dusko Pavlovic
Mrs. Sarah Preble
Mr. Donald J. Riseborough
Ms. Hiromi Saito
Mr. Anthony Samalino



Waikiki Health's Pono Award Recipient

Mary is kind, thorough, respectful, friendly, engaging, hardworking, intelligent and thoughtful. She wants to help everyone and goes out of her way to provide quality medical assistant care.

Mary Le, Medical Assistant



Waikiki Health's Core Value Award Recipient

Maireng is a breath of fresh air. She is loved, respected, shows compassion, and empathy to everyone she meets. She is an asset to our ohana and the community of patients we serve.

Maireng Vicari, Pu'uhonua Program Assistant

Ms. Janice Toshia Sawada
 Mr. & Mrs. Justin Seguirant, Jr.
 Mr. & Mrs. Richard Sekiya
 Mr. & Mrs. Jay Shintaku
 Mr. Glenn Silva
 Mr. Douglas C. Smith
 Mr. & Mrs. Raynard Soon
 Ms. Louise South
 Mr. Edward Springer
 Ms. Laura Staley
 Ms. Susan Suzuki
 Mr. James Szyper
 Lee & David Takagi
 Ms. Sally Tamai
 Mr. & Mrs. Danny Tengan
 Ms. Kieu Thuy Lam
 Dr. Kyaw Tint & Ms. Yin Yin May
 Mr. & Mrs. Dennis K. Toyama
 Mr. Stephen Tschudi
 Mr. & Mrs. Richard H. Tsuruda
 Ms. Nelly Uehara
 Ms. Dorothy Umeda
 Ms. Gloria Uslan-Milo
 Mr. Leon Williams
 Ms. Theresa A. Wong
 Ms. Heidi Wong
 Ms. Susan Yamane-Carpenter
 Mr. Hiromu Yogi

Mr. & Mrs. Richard K. S. Chung
 Ms. Barbara T. Cummins
 Dr. & Mrs. Douglas Davenport
 Mrs. Paula Ann De Moraes
 Ms. Fe Fernando
 Dr. Lee Francis &
 Ms. Michelle Gittler
 Ms. Alberta Joy Freidus-Flagg
 Ms. Jill R. Fujino
 Ms. Jean Fukuji
 Ms. Janice Y. Fukumoto
 Mr. & Mrs. Larry W. Fuller Jr.
 Mr. Richard Galang
 Ms. Elizabeth Gilliland
 Ms. Eleanor Y. Goto
 Ms. Margery Hamai
 Mr. Edward Hamasaki
 Ms. Corazon Hanapi
 Ms. Marie M. Hatfield
 Mr. & Mrs. Robert Hayes
 Mr. Mark Heckman
 Dr. Jerris Hedges
 Ms. Florence Y.F. Hee
 Ms. Eileen Herring
 Mr. William Hewak
 Mr. Howard S. Higa
 Mr. & Mrs. Milton Hirohata
 Ms. Judith Honda

Ms. Annette Kirkpatrick
 Dr. & Mrs. Robert L Kistner
 Mr. & Mrs. Michael Kitamura
 Mr. Warren Kunimoto
 Mr. & Ms. Lance Lagapa
 Mr. David Lau
 Mr. Jack Law
 Mr. & Mrs. Bernard Le
 Ms. Barbara A. Luckner-Loveless
 Ms. Cathy Luebke
 Mr. John Mai
 Ms. Elizabeth Makarra
 Ms. Jean Makiya
 Mr. & Mrs. John Margenau
 Ms. Claire Masaki
 Ms. Cynthia K. Matsunaga
 Mr. Ronald K. Matsuo
 Ms. Wendie R. McAllaster
 Ms. Barbara McClurken
 Ms. Annette Mente
 Mr. & Mrs. Roy Miyahira
 Mr. William J. Murphy
 Ms. Nola A. Nahulu
 Ms. Donna B. Nathanson
 Mr. Edgar Ng
 Barbara and Rick Nosaka
 Mr. & Mrs. Alan Okamura
 Dr. Joseph H. O'Mealy



Waikiki Health's Pono Award Recipient

Sharon makes time for staff and unscheduled visitors/patients alike. She greets everyone with a friendly smile, boosting spirits, taking time to listen, and exemplify what empathy, kindness, and ohana mean.

Sharon Malloy, Licensed Clinical Social Worker

\$100 - \$199

Mr. & Mrs. Roy K. Abe
 Ms. Mary Adamski
 Ms. Carol Aramaki
 Mrs. Sandra Armstrong
 Ms. Lucille M. Asada
 Mr. Thomas Asada
 Mr. George Atta
 Mr. & Mrs. Miles Baidack
 Ms. Noelani Balai
 Ms. Mary Bitterman
 Dr. Michael Bornemann
 Mr. & Mrs. Philip R. Brown
 Ms. Martha E. Chantiny
 Mr. John Chinen
 Ms. Mae M. Chong
 Mr. Clifton Choy

Mr. Walter Horie
 Dr. & Mrs. John H. Houk
 Ms. Nancy Hulbirt
 Ms. Susan K. Hunt
 Dr. David Inouye
 Mr. & Mrs. Richard T. Isa
 Mr. Ivan Ishii
 Ms. Joyce Kajioka
 Mr. Kurt Kajiyama
 Mrs. Christina K. Kalili
 Mr. & Mrs. Robert M. Kamemoto
 Mr. & Mrs. Henry Kanehailua
 Mrs. Jo Y. Kanehiro
 Ms. Sarah 'Carlile) Kاپisi
 Ms. Patricia Kearns
 Ms. Elspeth J. C. Kerr
 Dr. Emily Khaw

Mr. & Mrs. Rodney Ono
 Mr. Gerrit Pang
 Ms. Helen Y. Pierce
 Mr. Redfield Proctor
 Dr. Kathleen Rielly
 Mr. Robert Y. Saito
 Mr. & Mrs. Kenneth K. Sakai
 Ms. Jeannie T. Salmon
 Ms. Kathleen Sands
 Mr. Bryan Sasaki
 Ms. Kathy Shimata
 Dr. Gregg Shimomura
 Mr. Gary Shiraishi
 Mr. Richard Shozuya
 Mr. Cyrus Siu &
 Ms. Phyllis E. Murakami-Siu
 Mr. Thomas Stanton

Ugly Duckling No More: Miss "KT's" Second Chance

Miss "KT" was first incarcerated in February 1996. She was in and out of prison due to drugs and gang-related crimes. Her face was covered in tattoos, and she referred to herself as an "Ugly Duckling" when she began looking for ways to improve her life.

While at the Women's Community Correctional Center (WCCC), she participated in many programs in search of support. In March 2018, she was selected—along with other handpicked women—for a 12-week program led by Pua Foundation/Going Home Program, in partnership with Waikiki Health's Pu'uhonua Prison Program. The program, titled *"Re-creating the Footprints in the Sand: a life changing reentry program creating a new you,"* helped guide women toward successful reintegration into the community.

Miss "KT" flourished and was granted parole in June 2020. Upon release, she received housing support at St. Stevens Church and was hired by the Pua Foundation/Going Home Program. Her experience at WCCC was so successful that the Hawaii Correctional Oversight Commission created a special position just for her: Reentry Oversight Specialist — the first and only person in the Hawaii prison system to hold this title.

At the Halawa Correctional Facility's "Resource Fair" in July 2025, Miss "KT" met with our Pu'uhonua staff to share her journey and explore further collaboration. At first, no one recognized her — she had removed all her facial tattoos. Today, Miss "KT" no longer calls herself an "Ugly Duckling." Now, she proudly calls herself a "Success" as the Prison System's Reentry Oversight Specialist. As Pu'uhonua staff told her that day: "Miss 'KT,' we are so proud of you!"



Pu'uhonua staff Maireng Vicari (left), and Cheryl Moreno (right) with Richard Kaai, Director of Homeless Services.

Conference Unites Native Hawaiian Healing Voices

On June 20, 2025, Pūpū ‘Umeke Kā’eo (*Gathering of Knowledge*) was held at the Foreign Trade Zone Hawaii, with a second day at the John A. Burns School of Medicine (JABSOM). The conference brought together practitioners of Native Hawaiian Healing, as well as people interested in perpetuating and protecting the integrity of these special healing modalities.

Papa Ola Lōkahi gathered healers from across the islands, including Waikiki Health’s Director of Native Hawaiian Healing, Francine Dudoit-Tagupa, to create community partnerships and to have open discussions about traditional Hawaiian Healing. Conference organizers shared, “We are hoping to gain valuable insight into ways to better serve our Lāhui” (*people or nation*).


Papa Ola Lōkahi, a 35-year-old nonprofit dedicated to improving the health and well-being of Native Hawaiians and others, supports culturally appropriate strategies to strengthen the physical, mental, and spiritual health of Native Hawaiians and their ‘ohana (*families*), while empowering them to shape their own futures.

A long-time supporter of Waikiki Health, Papa Ola Lōkahi awarded a \$300,000 grant to support the costs for the health center’s AthenaOne Electronic Health Records (EHR) and Practice Management System, along with an additional \$75,000 to help sustain Waikiki Health’s Pu’uhonua Prison Program.



Francine Dudoit-Tagupa (right), Waikiki Health’s Director of Native Hawaiian Healing, provides traditional healing to a patient.

- | | | |
|--|-------------------------------|--------------------------------|
| Mr. Brenden Monroe & Ms. Jessica Steward | Mr. Nanci Billings | Mr. & Mrs. Francis H. Fukumoto |
| Mr. & Mrs. Dennis Sugimoto | Ms. Senitila Bloomfield | Mr. & Mrs. Jeffrey Fukushima |
| Mr. Robert Sumida | Mr. & Mrs. John C. Bomke, Jr. | Mr. Duke M. Fukushima |
| Mr. William Sumner, Jr. | Ms. Alexandra Bonilla | Ms. Gail N. Furuhashi |
| Dr. Kenneth Sunamoto | Mr. Rendell Bourg | Mr. & Mrs. Alvin Fuse |
| Mr. Roy R. Takamune | Ms. Mary Bowers | Mr. & Mrs. Gregory Gebhardt |
| Mr. Ken Takemoto | Mr. Thomas E. K. Boyd | Mrs. Taryn Gifford |
| | Ms. Alexene M. Boyer | Mr. Todd Glasper |



Waikiki Health’s Pono Award Recipient
 Seni treats everyone like family. She is generous with her time. She’s empathetic and kind to patients and her staff, and her infectious smile lights up the room, making everyone feel like Ohana.
Senitila Bloomfield, Medical Assistant II

- | | | |
|---|-------------------------------------|--|
| Mr. Brian Tamamoto | Mr. W. Frank Brandt | Ms. Priscilla Gonzaga-Moore |
| Mr. Tod Z Tanaka & Ms. Kathryn S. Matayoshi | Mr. & Mrs. Dennis Burns | Mr. & Mrs. Ed Goulart |
| Dr. Thomas K. Tasaki | Ms. Jean R. Camara | Ms. Marya Grambs |
| Mr. Alvin E. Toda | Mr. & Mrs. Dante Carpenter | Dr. Peter F. Guay |
| Mr. & Mrs. Myron K.L. Tom | Ms. Jennie L. Chadbourne | Mrs. Deloris Guttman |
| Ms. Georgia Tsukazaki | Mr. & Mrs. Clayton K.T. Chang | Mr. & Mrs. Arlind Hackett |
| Mr. Dake Hahovich | Mr. Walter T. Chang | Ms. Carol Halesworth |
| Mr. & Mrs. Bruce D. Voss | Mr. Wendall Chang | Mr. & Mrs. Glenn S. Hamada |
| Mr. Eldon L. Wegner | Mr. & Mrs. Eric L. Ching | Ms. Patricia Hamamoto |
| Mr. Lyndon Wester | Ms. Ilena Chong | Mr. & Mrs. Raphael Hee |
| Mrs. Loui Wong | Ms. Virginia B. D. Choy | Mr. & Mrs. Stanley Higa |
| Mr. Jacob Wroten | Mr. & Mrs. Tit Kwong Chun | Ms. May Holokai |
| Mr. & Mrs. Reggie Yamada | Mr. & Mrs. Lawrence M. Chun | Mr. Terry Hosaka |
| Dr. Kenneth A. Yaros | Ms. Leilomi I. Chun | Mr. & Mrs. Edwin A. Ikeda |
| Mr. Sanford Yee | Mrs. Ariel F. Chun | Ms. Linda Ispen |
| Mr. & Mrs. Roy K. Yogi | Ms. Renee M. Coester | Mr. & Mrs. Wallace Isoda |
| Ms. Sharon Young | Ms. Rebecca Covert | Ms. Leolani Iwaki |
| Ms. Nancy Youngren & Mr. Richard Proctor | Mr. & Mrs. Leslie G. Crandall | Messrs. Kevin James & Thomas Reilly |
| Mrs. Susan H. Yoza | Ms. Delores M. Curtis | Mr. & Mrs. Mark James |
| Mr. & Mrs. Frederick A. Zane | Ms. Nova Dacquel | Ms. Primitiva “Arlene” Javier |
| | Mr. Peter Davies | Ms. Elisa Johnston |
| | Mrs. Myra Dekneef | Mr. Hale Dan Judson, III |
| | Mr. & Mrs. Emmanuel C. Del Rosario | Ms. Betty T. Kagesa |
| | Mr. Marc Diamond & Ms. Marianne Lau | Ms. Lydia “Bernie” Kahale |
| | Ms. Mildred Dickson | Mr. Ronald K. Kahapea |
| | Mr. & Mrs. Harold Edwards | Mses. Marlene & Ceslieanne Kamakawiwoole |
| | Ms. Molly M. Egged | Mr. & Mrs. Ray K. Kamikawa |
| | Mrs. Eleanor N. Yonesaki | Ms. Judy H. Kamm |
| | Ms. Linda Fessenden-Butts | Ms. Suzanne R. Kaulukukui |
| | Mr. Charles Fraley | Ms. Sandi Kawahara |
| | Mr. & Mrs. Gordon M. Fujimoto | Mrs. Ellen Kawakami |
| | Mr. Keith Fujio | Ms. Maxine F. Kawamura |
| | Ms. Sharon Fujishige | Ms. Janet H. Kawata |
| | Mr. & Mrs. Kenneth Y. Fujita | Ms. Audrey Keller |
| | Mr. & Mrs. Francis H. Fujitani | Mr. & Mrs. Dwight Kikuta |
| | Ms. Vernetta Fukuda | |



Waikiki Health’s Pono Award Recipient
 Julia is incredibly flexible in assisting with numerous tasks connected to several different departments and programs across the agency. Her willingness to assist anyone impacts everyone in turn.
Julia Davies, Development & Wellness Coordinator

- | | | |
|--|-------------------------------|-------------------------------|
| Mr. & Mrs. Lawrence Kimata | Mr. Ryan Namaka | Gary Sprinkle |
| Mr. & Mrs. Michael M. Kimura | Ms. Andrea Nandoskar | Ms. Gail St. Denis |
| Ms. Shirley Kingrasaphone | Mr. & Mrs. Clayton Nascimento | Mr. & Mrs. Milton Staackmann |
| Mr. Masuo Kino | Mr. I. Robert Nehmad | Mr. & Mrs. Merwyn Sumida |
| Mr. John Knox &
Ms. Mary Alice Evans | Mr. Morton Nemiroff | Mr. Matthew Sunada |
| Ms. Michele Kukahiwa | Ms. Grace S. Nishimura | Mr. Jeffrey Sutter |
| Ms. Janet Kuwahara | Mr. Gregory E. Northrop | Mr. Glenn J. Suzuki |
| Mr. & Mrs. Lawrence Lau | Ms. Laura K. Oba | Ms. Robyn E. Sweesy |
| Mr. Michael Lau | Mr. & Mrs. James N. Ogata | Mr. & Mrs. Keith T. Takahashi |
| Mr. & Mrs. John Ledesma | Mr. & Mrs. Dennis Ohta | Mr. Harold Takayama |
| Mr. & Mrs. Gale K. H. Lee | Ms. Sandra S. Okamura | Ms. Doreen Takemura |
| Mr. Clifford Lee | Mrs. Caroline Okimoto | Ms. Ethel Taketa |
| Mrs. Laura L. Leong | Ms. Maizie M. Okimoto | Mrs. Evelyn Y. Tanaka |
| Ms. Donna Y. L. Leong &
Mr. Robin Y. Uyeshiro | Mr. & Mrs. Jerry Ono | Ms. Cindy Terao |
| Ms. Elaine M. Lombard | Ms. Dorothy S. Oshiro | Mr. Alfred Teruya |
| Dr. Russell Loo | Mr. & Mrs. Larry Oshiro | Mr. Craig A. Thistleton |
| Mrs. Calvin K. Loo | Mr. & Mrs. Masaru Oshiro | Mr. Ken Thomas |
| Ms. Diandra Macadamia-Rivera | Ms. Maxine F. Oshiro | Mr. & Mrs. Ronald A. Tochiki |
| Mr. Glen J. Maeda | Ms. Ewa Osipowicz | Ms. Wilma Y. Tom |
| Ms. Tina Maekawa | Mr. & Mrs. James S. Ouchi | Ms. Vonni Toyama |
| Ms. Mary Anne Magnier | Mr. Dennis Otto Pacht | Ms. Connie Tran |
| Mr. & Mrs. Richard A.
Mashiyama | Dr. Gregory G. Y. Pai | Ms. Lillian Tsang |
| Ms. Genevieve K. Matsumoto | Mr. & Mrs. Leonard K. Pakele | Yin Shun Tsui |
| | Mrs. Toni Palermo | Ms. Joycelin Turbeville |
| | Mr. Harry F. Palmer | Ms. Elsa Turla |
| | Ms. Erlinita Pauole | Ms. Malile L. Tuthill |

Waikiki Health's Pono Award Recipient



Dr. Thuy-Linh Nguyen is deeply admired. She's flexible, creative and consistently demonstrates a level of integrity, compassion, and professionalism that are both rare and inspiring.

Dr. Thuy-Linh Nguyen, Physician

- | | | |
|---|--|-------------------------------|
| Ms. Martha L. McDermott | Ms. Nicole Pedersen | Mr. Dennis Uyehara |
| Mrs. Patricia McDermott-Sagon | Ms. Eva Phoummaly | Mr. & Mrs. Romolo Valencia |
| Mr. Bruce McEwan | Ms. Myrna Pung | Mr. Donald Wakida |
| Ms. Toyoko McGovern | Mr. & Mrs. Steve E. Rapoza | Ms. Lilly Watanabe |
| Ms. Kulamanu Marie Medeiros | Mr. Thomas Reilly | Ms. Michele Watanabe |
| Dr. Judith Meyer | Ms. Rowena Rivera | Mr. & Mrs. Dean Watanabe |
| Mr. Bruce Milton | Ms. Harriet Y. Roberts | Mr. Daniel Weiss |
| Mr. Ivan M. Mineshima | Ms. Maria Romero | Mr. & Mrs. James West |
| Ms. Lynne Minick | Ms. Stacey Ryan | Mr. Duane White |
| Mr. & Mrs. Daniel Mito | Mr. Itsuo Saito | Ms. Patricia Whittingslow |
| Ms. Aileen S. Miyahara | Ms. Elaine S. Sakai | Mr. & Mrs. Michael C.K. Wong |
| Mrs. Jane Y. Miyamoto | Mrs. Carol M. Sakamoto | Mr. & Mrs. Norman H. Wong |
| Ms. Evelyn E. Miyata | Ms. Sandra Samori | Dr. Allen M. Wong |
| Ms. Renee Moafanua | Ms. Earlaina Samson | Mr. Winston Wong |
| Ms. Yumiko Molden | Ms. Sonya Sands | Ms. Darlene Y. L. Wong |
| Ms. Lynne M. Moore | Ms. Carol S. Santucci | Linda C. "Dusty" Woodstock |
| Mr. & Mrs. Jacques Moulin | Ms. Sharon &
Mr. Michael Scanlon-Schwartz | Mr. & Mrs. Edwin Yamashiro |
| Mr. & Mrs. Marc A. Munden | Ms. Cynthia Scheinert | Ms. Eloise M. Yano |
| Mr. & Mrs. Stanley Murakami | Ms. Anita Schnelle-Redondo | Mr. & Mrs. Henry Y. N. Yee |
| Mr. Leonard A. Nagata &
Ms. TraciAnn Schmitt | Ms. Bridget Scott | Ms. Elissa Yellin |
| Mr. & Mrs. Terry L. Nakagawa | Mr. Kenneth Sentner | Mr. & Mrs. Gerald D. J. Young |
| Mr. Nelson Nakagawa | Mr. & Mrs. Fred Shigekane | Mr. & Mrs. Ernest Young |
| Ms. Lisa H. Nakama | Mr. Gregg Shuichi Kaiura | Ms. Pauline Young |
| Ms. Tracy Nakama | Ms. Sasiwimon Silva | Ms. Lillian S. Zane |
| Mr. Scot Nakamura | Mr. & Mrs. John Simonds | |
| Ms. Kate S. Nakamura | Ms. Marilyn Spotts, RN | |
| Mr. & Mrs. Mark K. Nakano | Pamela Young-Sprinkle & | |

Our Partners in Compassion and Care

Since 2002, the Zilber Family Foundation has supported Waikiki Health's homeless initiatives—including our Keauhou Shelter, Youth Outreach (YO!), and the former Next Step Shelter—through transformative grant funding. This year, 14 Zilber board and staff members toured Keauhou Shelter with Director of Homeless Services Richard Kaai and former CEO Alexis Charpentier. Zilber's long-standing investment has helped meet basic needs and expand opportunities for people experiencing homelessness.

On Valentine's Day, members of Elks Lodge 616's Social and Community Welfare Committee toured Waikiki Health's PATH Clinic, led by Director Jacque Tellei. The visit offered a firsthand look at PATH's compassionate care for pregnant women facing substance use and/or homelessness. Jacque also leads our Youth Outreach (YO!) program, which has provided vital services—medical care, food, clothing, and mental health support—to homeless and at-risk youth in Waikiki. In recognition of this impactful work, the Elks generously donated \$25,000 to support both PATH and YO!

Waikiki Health is deeply grateful to the Zilber Family Foundation and Elks Lodge 616 for their continued support of our programs that serve Hawaii's most vulnerable.



Board and staff members from the Zilber Family Foundation toured Keauhou Shelter.



Jinni Mitchell (left) presented a \$10,000 check for PATH Clinic to Jacque Tellei, Director of PATH & YO! programs.

National Health Center Week (NHCW) 2025 Recap

Every August, health centers across the country celebrate National Health Center Week (NHCW). Sponsored by the National Association of Community Health Centers (NACHC), NHCW is also an opportunity to reflect on the incredible impact we make together—with the support of our staff, board members, partners, and patients.

Here’s a look back at how we celebrated throughout the week!

August 4: Staff Appreciation Day

We kicked off the week by celebrating the amazing staff who keep our mission alive. Thanks to our generous partners at AlohaCare, we enjoyed a delicious breakfast—a great start with smiles, good food, and appreciation for our staff’s dedication.

August 5: Patient Appreciation Day

At Ohua Clinic, our friends at Ohana Health shared useful items with patients, while at Makahiki Clinic, UnitedHealthcare spread extra aloha with giveaway, and snacks. These thoughtful gestures reminded patients how much we value and care for them every day.

August 6: Health Conditions Focus Day

At PATH Clinic, staff from Ilihia Maternity Care joined our team to deliver essential resources to women and children at the Salvation Army’s Family Treatment Services, with additional items given to PATH patients. That same day, we welcomed Dr. Kyu Rhee, President of NACHC, who volunteered alongside our staff, helping distribute clothing and snacks at the nearby Women’s Way campus. This day highlighted the collaboration and compassion driving our mission and reminded us of the impact we make when we come together to serve those in need.



President of NACHC, Dr. Kyu Rhee (far right) joined the PATH Clinic staff during National Health Center Week.

IN-KIND GIFTS FROM INDIVIDUALS


Ms. Yuko Abe
 Ms. Shanay Adams
 Ms. Rosemary Adam-Terum
 Mr. Kevin Arakawa
 Ms. Justine S. Arrillaga
 Mr. Ryan Artero & Ms. Juniko Debeon
 Mr. Randall Asato & Ms. Fong Lam
 Mr. Thomas E. K. Boyd
 Mr. Jimmy Chan
 Ms. Helen Chang
 Ms. Ivy Chiou
 Ms. Barbara Cooney
 Ms. Julia Davies
 Mrs. Francine Dudoit-Tagupa
 Kavya Dunn
 Ms. Monica Erlenbach
 Ms. Babette Fergusson
 Ms. Ginny Flipse
 Dr. Aimee Franson

Ms. Azysalyn Overturf
 Mr. Kevin Patrick
 Ms. Hiromi Saito
 Ms. Kuniyo Sakai
 Ms. Bruma Smith
 Ms. Annabelle Stone
 Ms. Ernani Sumaoang
 Ms. Berna Tabula
 Mr. Victor Tan
 Ms. Jennifer Tanaka
 Ms. Harley Tarumi-Tobin
 Ms. Faith Tominaga
 Ms. Elizabeth Tortona
 Ms. Vonni Toyama
 Ms. Linda Tsark
 Ms. Loren Turner
 Ms. Cassandra Vega
 Ms. Kei Wee
 Ms. Lorna Williams
 Ms. Erica Wilson
 Ms. Adva Yocobovich
 Ms. Gay Yomomoto

Mr. Richard Y.K. Pang
 Mr. Brian Smith
 Theodore K.L. Tseu, M.D.

IN HONOR OF

Jesus Adonai Yeshua
 Reverend Frank Chong
 Mr. Daniel Fram
 Ms. Sandy Fram
 Ms. Laura G. Hahn
 Dr. Elliot Kalauawa
 Ms. Donna Leong
 Mr. Max A. Lohman
 Ms. Margeret Rost-Banik
 Mr. Paul Smith
 Ms. Hazel Stephenson
 Ms. Robin Uyeshiro
 Ms. Ashley Wilson
 Youth Outreach (YO!)



Waikiki Health’s Pono Award Recipient

She consistently leads with respect. It shapes how she listens, how she communicates, how she resolves challenges, and how she shows up for others, supporting co-workers and patients alike.

Renee Nunies Moafanua, Dental Clinic Manager

Ms. Micah Gay-Ya
 Mr. Darren Guiding
 Mr. Mike Hallaha
 Mr. James Heller
 Ms. Sierra Hirayama
 Mr. Peter Hoffenberg
 Mr. Dustin Honda
 Ms. Starr Ingram
 Ms. Jessica Jacobo
 Ms. Primitiva “Arlene” Javier
 Mrs. Tammy Kai
 Mr. Donovan Kealoha
 Mr. Alan Kumalae
 Ms. Marlou Lamblack
 Ms. Nicole Lautze Maresca
 Ms. Jennifer Lee
 Ms. Alana Lee
 Ms. Jessica Lee
 Ms. Venie Lee
 Ms. Kristen Lindsey-Budley
 Ms. Paula Lumansoc
 Ms. Miku Macias Hardman
 Ms. Tina Maekawa
 Ms. Elizabeth Makarra
 Ms. Karen P. Mendes
 Ms. Lori Ann Miyashita
 Ms. Yumiko Molden
 Ms. Tracy Nakama
 Ms. Michele Oda
 Ms. Faith Osurman

IN-KIND GIFTS FROM ORGANIZATIONS

Assistance League of Hawaii
 Executive Women International
 – Honolulu Chapter
 Hana Koa Brewing
 Hawaiian Hotels & Resorts
 Henry Schein
 Holy Nativity Church Thrift Shop
 Kaimana Beach Hotel
 Lucky Fish 808
 Metro Christian Church
 Rainbow Family 808
 The Westin Maui Resort & Spa
 United HealthCare

IN MEMORY OF

Ms. Kathy Bush
 Ms. Pamela Campbell
 Surojit Mohan Gupta
 Mr. Raymond Hewak
 Mr. John Kay
 Ms. Carla Kay
 Pali J. Lee
 Dr. Henry Lorrin Lau
 Mr. Joseph Luna
 Mr. Thomas Wayne “Keo” Martinka
 Mr. Jamie McClurken
 Ms. Janet Montgomery

ORGANIZATIONS, FOUNDATIONS & TRUSTS

\$100,000 and Above
 Hawaii Community Foundation
 McInerney Foundation
 Papa Ola Lokahi

\$30,000 - \$99,999
 G. N. Wilcox Trust
 The Karena Lee Adler Foundation
 Padosi Foundation
 Zilber Family Foundation

\$10,000 - \$29,999
 Aloha United Way
 Asian Health Coalition
 The Bretzlaff Foundation

\$5,000 - \$9,999
 Hawaii Best Loans LLC
 Hawaii Lodging & Tourism Association
 Hawaii State Federal Credit Union
 Lloyd Moore Foundation
 Makiki Christian Church
 Movie Museum
 Steve and Gloria Gainsley Fund of HCF
 United Way Emergency Food and Shelter Program



Waikiki Health's Pono Award Recipient

Dr. Namkung listens to concerns and addresses patient needs. She is joyful and shows compassion towards everyone. She's respectful of everyone's position and sees everyone's importance equally.

Dr. Yuree Namkung, Dentist

\$1,000 - \$4,999

AlohaCare
Ballin Giving Fund of Fidelity Charitable
Brendan Buchwach Fund of HCF
City Mill Company, Ltd./Chung Kun Ai Foundation
Clarence F.W. & Virginia W.L.C Young Fund of HCF
Combined Federal Campaign
Enterprise Mobility Foundation
First Presbyterian Church
First Unitarian Church of Honolulu
HMSA
Ifuku Family Foundation Fund of HCF
J W Inc.
Jhamandas Watumull Fund
Jonathan K. & Cora Y. Cho Charitable Fund of Fidelity Charitable
Keith & Polly Steiner Family Foundation
Kenneth & Diane Matsuura Foundation
Manoa Valley Church
Mary and Paul Wagner Charitable Fund of HCF
Ohana Health Plan
Phyllis and Richard Young Charitable Fund
Tauchi-Nishi Family Charitable Fund
The Adams Family Foundation
The Eleanor Leong Chang Charitable Fund
UHA Health Insurance
United Church of Christ
UnitedHealthcare

\$500 - \$999

Aiea United Methodist Church
Dr. Denis Mee-Lee, MD
Makiki Christian Church
Nan Inc.
National Association of Community Health Centers Inc.
Rev. Abraham Kahu Akaka Ministries Foundation
The Horwitz-Fram Family Fund
Waiwoeola Cong. Church

\$100 - \$499

Fidelity Charitable
Foodland Super Market Ltd.
Montessori Community School
Prince of Peace Lutheran Church
ROSES Systems Solutions
Shinnyo-En Hawaii
Taketa Ohana Fund of HCF
U.S. Charitable Gift Trust

Under \$100

First Physical & Functional Rehab at Waipahu
Give Lively Foundation Inc.
Keneke's Grill at Punaluu
Sacred Hearts Academy
Sisters of the Sacred Hearts Infirmary
The Benevity Community Impact Fund
The Brown Bottle

FEDERAL

DHHS - Health Resources & Services Administration (HRSA):
330h Health Care for the Homeless (HCH) Program
DHHS - (HRSA):
Ryan White Part C, HIV/AIDS Early Intervention Services
DHHS - (HRSA):
American Rescue Plan

STATE

Dept. of Health (DOH):
Alcohol and Drug Abuse Div., Early Intervention Svcs for HIV
Dept. of Human Services (DHS):
Med-QUEST Division, Certified Insurance Eligibility Services
Dept. of Human Services (DLS):
Homeless Programs Office, Keauhou Shelter Services
Hawaii Community Development Authority (HCDA):
Dept. of Business, Economic Development & Tourism, Keauhou Job Training Program
Dept. of Health (DOH):
Hawaii Tobacco Prevention & Control Trust Fund of the HCF, Tobacco Treatment Program
Dept. of Health (DOH):
Uninsured Primary Care Grant, Medical Services
Dept. of Health (DOH):
Uninsured Primary Care Grant, Dental Services

Sub-Recipient of State

Hale Kipa: Housing and Urban Development, Youth Homelessness Demonstration Program
United Way: Dept. of Homeland Security (DOHS), Emergency Food and Shelter Program



Annual Makana Hā'awi: The Gift of Giving

Makana Hā'awi — The Gift of Giving — began in 2020 as a small internal effort to support Waikiki Health clients during the holidays. It has since grown into a cherished annual tradition that brings warmth, dignity, and hope to some of our most vulnerable community members.

In 2024, Waikiki Health staff and community partners came together to assemble and distribute care packages for:

- 75 adults at Keauhou Shelter
- 50 at-risk youth at Youth Outreach (YO!)
- 50 women served by PATH Clinic
- 25 individuals in the Ryan White HIV program

Behind the scenes, it was truly a team effort. "I am so grateful for the 'elves' at the Admin Office who helped assemble the bags," said Julia Davies, Waikiki Health's Development & Wellness Coordinator. "Big mahalo to our Patient Transporter, Stephen Cid, for delivering the bags."

Makana Hā'awi continues to reflect the compassion and commitment that define Waikiki Health.

To support this year's initiative, contact Julia Davies at (808) 537-8403 or email to jdavies@waikikihealth.org.



(Top): Waikiki Health Admin Office staff helped assemble the goodie bags. (Bottom): PATH Clinic staff prepared to distribute gift bags to patients.

Providing Medical Outreach to Waikiki's Homeless

Waikiki Health, in collaboration with the Waikiki Business Improvement District (WBID) and the Institute for Human Services (IHS), launched an outreach program in January 2025 to provide direct, street-based medical and social services to homeless people in Waikiki. WBID and IHS had already been conducting joint outreach efforts, locating individuals in need and offering social support. Waikiki Health added the missing piece: on-the-street medical care, branding its part as Medical Intervention Street Outreach (MISO). Through a contract with WBID, Waikiki Health sends a medical provider to join WBID and IHS every Wednesday for four hours.

Dr. Louie Gangcuangco, from Waikiki Health's Ohua Clinic, serves as the lead provider for the outreach team. He is joined by Community Health Workers (CHWs) Ana Simpao and Anna Sarmiento, who support the effort by conducting medical assessments and assisting individuals with applying for Medicaid and SNAP benefits.

Jeanelle Ahuna, Waikiki Health's Chief Health Officer, said, "The overall purpose is to collaboratively provide street-based medical assistance and expand outreach for vulnerable populations in Waikiki." As of the end of August 2025, MISO had helped 96 homeless persons, with 20 establishing permanent care with Waikiki Health. The most common medical and behavioral health diagnoses included elevated blood pressure, schizophrenia and podiatry-related conditions often associated with unmanaged diabetes. The team notes doing outreach helps and comforts homeless people through face-to-face contact, educating them about the services they need and how to access care at our nearby clinic on Ohua Avenue.



Dr. Louie Gangcuangco (left) and Waikiki Health's MISO team provide medical assessment to a homeless individual in Waikiki.

Strengthening Community Through Participation and Partnership

Waikiki Health's active participation in key community events throughout the year reflects our deep commitment to the people we serve and the values we uphold. These events allow us to engage directly with our community and strengthen the partnerships that expand our reach and impact. We are proud to stand alongside organizations, individuals, and families who share in our mission. Below are a few highlights from 2024.

On May 3, 2024, a team of 34 Waikiki Health staff and family members participated in the **46th Annual Visitor Industry Charity Walk**, contributing nearly



\$2,000 to support vital community services across Oahu. Organized by the Hawaii Lodging & Tourism Association (HLTA), the Charity Walk benefits nonprofits addressing homelessness, youth services, health, social welfare, environmental issues, and more. Waikiki Health is honored to be a longtime beneficiary of this effort, having received \$207,995 in support from HLTA since 1983.



On October 13, 2024, Waikiki Health staff, along with family and friends, participated in the annual **Susan G. Komen "More Than Pink Walk"** at Kapiolani Park. The walk brought together individuals and

organizations from across the island in a show of solidarity to raise awareness and support for breast cancer research and advocacy. Waikiki Health is proud to be part of this annual tradition, standing with survivors, patients, and families affected by breast cancer.

On October 19, 2024, Waikiki Health proudly joined the **Honolulu Pride Parade & Festival** to stand in solidarity with our LGBTQIA+ 'ohana. Staff, family members, and friends



came together to march, celebrate, and share in the spirit of this community event. As an annual Bronze Sponsor of this event—hosted by Honolulu Pride, a project of the Hawai'i LGBT Legacy Foundation—Waikiki Health is proud to support this vibrant celebration and the communities it represents.

UDS Snapshots: Who We Served and How We Made a Difference in 2024

Each year, Waikiki Health submits data to the Health Resources and Services Administration (HRSA) through the Uniform Data System (UDS), providing a comprehensive snapshot of our services, patient population, and clinical performance. These figures not only reflect the scope of care we provide, but also help us measure progress, identify areas for improvement, and ensure accountability to the communities we serve. The following 2024 UDS data highlights our continued commitment to delivering high-quality, accessible, and patient-centered care to all—regardless of income, insurance status, or background.

Total Patient Visits in 2024: 58,061

Visits by Clinic Service Type	Number of Visits
Medical	29,116
Dental	6,141
Behavioral Health	6,561
Vision	1,425
Substance Use Disorder	1,081
Native Hawaiian Healing & Dietician	1,572
Enabling Services	7,557
Virtual Visits	4,608

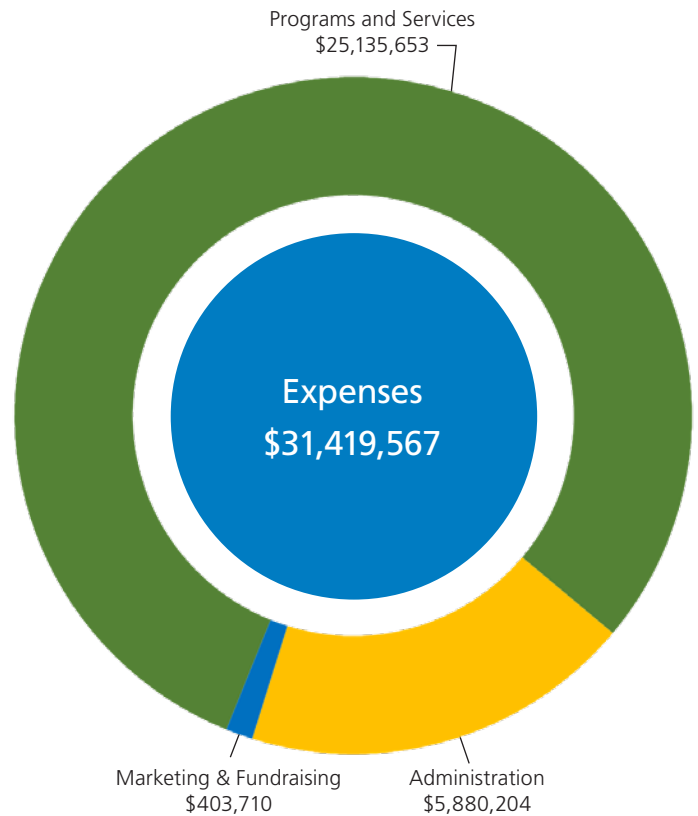
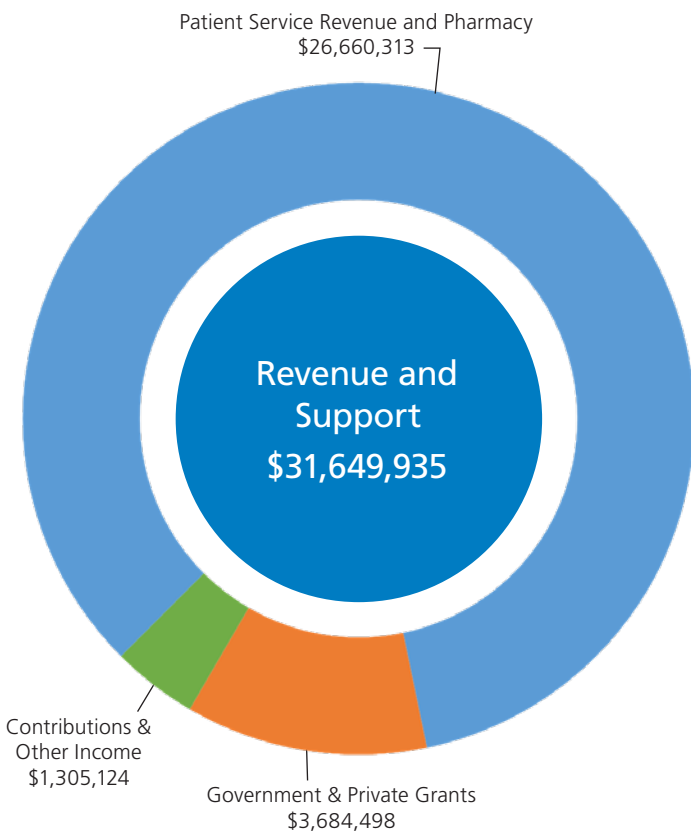
Test, Screening & Preventive Visits	Number of Visits
HIV Test	2,098
Hep B and Hep C Test	3,749
Immunization and Flu Vaccines	2,905
Coronavirus Vaccine	1,215
Tobacco Treatment	6,957
Eye Exams	1,257
Emergency Dental	3,392
Prophylaxis	1,419
Restorative Dental	1,713
Rehabilitative Service	747
mammogram	893
Pap Test	752
Contraceptive Management	769

Visits by Diagnoses	Number of Visits
HIV	1,113
Diabetes	6,112
Heart Disease	1,893
Hypertension	7,643
Overweight/Obesity	14,706
Alcohol-Related Disorders	1,985
Substance-Related Disorders	4,791
Tobacco-Related Disorders	3,714
Depression/Mood Disorders	6,399
Anxiety/PTSD	7,205

Income as % of Poverty Guideline	Numbers
100% and Below	2,113
101 – 150%	369
151% – 200%	177
Over 200%	552

Patients by Age	Numbers
Under 1 – 17 Years Old	379
18 – 24 Years Old	567
25 – 39 Years Old	2,646
40 – 59 Years Old	3,570
60 – 74 Years Old	2,359
75 Years Old and Over	584

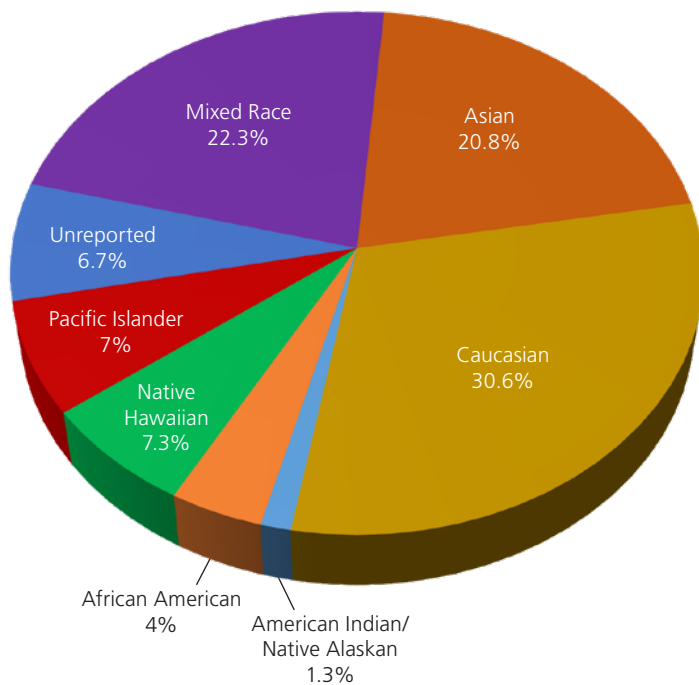
Financial Overview (Year ending 12/31/24*) *unaudited



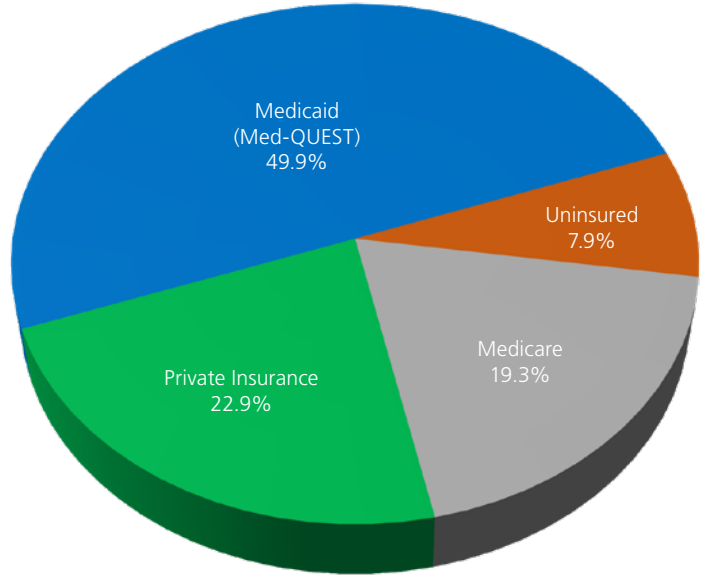
Assets: Beginning assets = \$10,679,761; Ending net assets = \$9,649,406; Total liabilities = \$6,436,937; and Total assets = \$16,486,880

Who We Helped (Total patient visits in 2024: 58,061)

Patients by Race & Ethnicity



Patients by Insurance Type



- 12.7% of our patients are either homeless or live in a shelter
 - 31.9% of our patients live below the federal poverty level*
- *Poverty threshold for 1 person in Hawaii (2024): \$17,310 per year

Build a Better Future with Your Support

We deeply appreciate your continued support and generosity. Your commitment to our mission has made a profound and lasting difference in the lives of countless individuals and families in our community, creating a legacy of compassion, hope, and meaningful change that will be felt for years to come.

If Waikiki Health is a cause close to your heart, please consider leaving a gift to us in your will. You may also choose to make contributions in honor or in memory of loved ones. Every gift helps sustain our mission to provide quality medical and social services that are accessible and affordable for everyone, regardless of ability to pay.

If you have any questions or would like to discuss leaving a gift to Waikiki Health, please contact our donor relations liaison, Mary Beth Lohman, at: mlohman@waikikihealth.org.

Ways to Give

There are many ways to support Waikiki Health—choose the one that’s right for you:



- **Give Online or by Phone**
Make a secure donation anytime by visiting: www.waikikihealth.org, and clicking the DONATE button, or call us at (808) 537-8403.
- **Become a Monthly Donor**
Join our Donor Circle and provide ongoing monthly support. Call (808) 537-8403 to enroll.
- **Other Giving Options**
 - Will/Planned Giving
 - Gift of Stock
 - IRA Required Minimum Distribution (RMD)
 - Employer Matching Gifts

[Want to talk to someone directly about your giving options?](#)
We are happy to help—just give us a call at (808) 537-8400.

Waikiki Health is a 501(c)(3) organization. Your gift is tax deductible to the full extent of the law.
EIN Tax ID#: 99-0159253

Our Core Values

Quality (Kūpa‘a):

We are committed to providing the highest quality care and services to our island community.

Empathy (Lokomaika‘i):

We maintain empathy and kindness, treating everyone as ohana.

Flexibility (Makakū):

We are creative and flexible in meeting community needs.

Respect (Hō‘ihi):

We believe that respect is the foundation of our interpersonal relationships.

Accountability (Kuleana):

We are accountable to the community we serve and to each other.

Empowerment (Ho‘omana):

We will help empower others to reach their highest potential.



WAIKIKI HEALTH

MEDICAL & DENTAL • BEHAVIORAL HEALTH • SOCIAL SERVICES

277 Ohua Avenue
Honolulu, HI 96815


808.922.4787


www.waikikihealth.org

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[@waikikihealth](https://instagram.com/waikikihealth)

 **LinkedIn**
[Waikiki Health](https://www.linkedin.com/company/waikikihealth)



EIN Tax ID#: 99-0159253

This annual report was produced without using any restricted or unrestricted contributions donated by our supporters. All private donations are directed toward fulfilling our mission, which is to provide quality medical and social services that are accessible and affordable for everyone, regardless of ability to pay.



A United Way Community Partner
Agency Partner #96550